

DEALER SUPPORT BULLETIN

Date: 09/02/20

Subject: CAM028 Update

Dear Dealers,

Due to the obsolescence of the current camera module within the CAM028 product, we are replacing this element with a new module of equivalent standard and quality in all new CAM028 units as of 01/02/21.

In very limited cases where you purchase a new CAM028 to fit to an existing crawler system some clients may experience a very slight & temporary amount of image banding / electrical noise whilst the camera is moving. If this is raised as a concern by your client or you receive a compliant then please contact us for the relevant straightforward solution.

Please note, this does not relate to new crawler systems purchased from 01/02/21 onwards. This subject only relates to new CAM028 units being fitted to existing crawler systems purchased before the above date.

The difference between the two camera modules will be easily identifiable as shown in the images below.

We remain at your disposal for any further information or support you require with relation to this or any other matters.

Kind regards

Nathan Ireland,

Business Development Manager,

Mini-Cam.

