

DEALER SUPPORT BULLETIN

Date: 16/04/20

Subject: ACR350/500 Product update

Dear Dealers,

Due to some limited reports of bird-nesting, cable becoming loose on the drum within the core of ACR, we have introduced a software to combat the issue.

If you have noticed this an issue or would like to check if you have latest software update, which was released in August 2020, please remove the black side cover panel to view the PCB-005-133 and check the version you have, as demonstrated in the image below.

Version V1.18 is the latest software update for this product and if this is not the version in your current ACR, you are welcome to remove the PCB and return it to Mini-Cam Headquarters for a free software update.

If you do have the first revision of the software, V1.13, but bird-nesting is not an issue, please feel free to continue to use the product as normal without the update. The issues reported are limited, and our experience is most units do not have this issue.

We remain at your disposal for any further information or support you require with relation to this or any other matters.

Kind regards

Nathan Ireland,

Business Development Manager,

Mini-Cam.

